



Terms & Conditions of Sale

Including: Statement of Use, Warranty, Limitation of Liability

1. Terms & Conditions of Sale:

SmartLock prices are F.O.B. our facilities, and payment is due 30 days from the date of invoice unless otherwise specified or agreed to.

2. Statement of Use:

It is the user's responsibility and obligation, through its own evaluation, to determine the appropriate fittings to be used for each application and to insure the proper installation of the fittings and maintenance of the system.

3. Warranty:

SmartLock warrants its fittings will be free of material defects and workmanship. Fittings will perform to the specific function and use for which they are designed, per the published specifications. Warranty period is for ten (10) years (current warranty offered by most equipment manufacturers) from the date of purchase. This warranty is based on the installation being done by a professionally trained HVAC/R contractor or installer.

4. Limitation of Liability:

Upon notification of a warranty claim, SmartLock will repair or replace a defective product, or refund the purchase price, at its option. SmartLock requires the return of the fitting(s) for analysis to determine evidence of the claim. A section of pipe is requested to be attached to the fitting, if possible, as it facilitates a thorough evaluation. SmartLock's liability is limited to the repair, replacement or refund of materially defective fittings that have been verified to be defective. SmartLock shall not be responsible for any other warranties either expressed or implied, including any warranty of merchantability or fitness. Any additional repairs, replacements or refunds are at the sole discretion of SmartLock. SmartLock shall not be liable or responsible for any incidental or consequential damages to persons, equipment or property.